

HRM 591 WEEK 5 QUIZ

Employee Training & Development

1. *What advantage does Microsoft gain from its internship programs?*
It has candidates who are ready for permanent employment.
2. *What indication is there that Microsoft's process for choosing candidates for its internship program has a high degree of reliability?* **The number of interns hired for permanent positions and their turnover rate.**
3. *Which stage of Corporate University development is Liverpool Virtual University in today?*
Main activity.
4. *Which of the following contributes to the growth of high-quality instruction offered by Liverpool Virtual University?*
A well defined mission and support of top management.
5. *How can Liverpool Virtual University help Liverpool create a competitive advantage in its industry?*
Through increases in innovation and engagement.
6. *A customer service training program is evaluated by administering a survey of participants to ask them if they liked the training. This is an example of which type of training evaluation?*
Reaction
7. *How is organizational development different from development achieved in learning programs?*
It uses planned interventions to improve overall effectiveness.