



IMPORTANCE OF NON-VERBAL COMMUNICATION IN NURSING

INTRODUCTION

Effective communication is a vital skill for all medical professionals. It is indispensable for providing high-quality care and ensuring patient satisfaction is positive (Benbenishty & Hannink., 2015). Furthermore, the significance of effective communication for improved health outcomes is well-documented (Benbenishty & Hannink., 2015). It can be easily forgotten that nurses use not only verbal but also nonverbal. Nevertheless, more than 70% of communication consists of nonverbal behavior and allows patients to pick up on subtle cues, signaling, and the presence or absence of empathy (Benbenishty, 2015). Consequently, nonverbal communication is essential for successful patient interactions. This PowerPoint presentation is intended to explore this skill and the effects it has on patient-nurse interactions and its impact on human health.



