

What are the advantages of the Silo (functional) perspective?

☒ Allows cross-functional

Incorrect

☐ Allows optimization of expertise and group like functions together for transfer of knowledge

Correct

☐ Allows for redundancy of information

☐ Interrelated, sequential set of activities and tasks that turns inputs into outputs

CONTINUE

Identify how to manage a process. Check all that apply

(check all that apply)

☒ Clarify the value each process adds to the organizational goals

Correct

☐ Clarify the budget to ensure it meets the process needs

☒ Identify the customers' requirements

Correct

☐ Identify the organizational goals and objectives

☒ Identify the customers of processes

Correct

☒ Share this perspective so the organization itself becomes more process focused

Correct

1 / 1 pts

CONTINUE