

During NR527, you were introduced to the TeamSTEPPS program, which covered various important concepts in providing exceptional care. Some of the main topics were communication, teamwork, team support, and safe care. You were also introduced to various tools to enhance these topics, such as iSBAR. The Collaboration Café is providing a full reflection of your learning and areas from the TeamSTEPPS program that will enhance your role as an advanced practice nurse with the aforementioned topics.

Please address the following.

- How will the concepts of TeamSTEPPS support you in your role as an advanced practice nurse in regard to effective communication?
- Which of the tools and modules did you find most helpful for supporting teamwork and collaboration, and why?

Answer:

- **How will the concepts of TeamSTEPPS support you in your role as an advanced practice nurse in regard to effective communication?**

Successful teamwork can be powerful and can help manage a massive workload of impossible chores. People, however, may have a hard time coping when there is unsuccessful teamwork. I've learned the fundamentals of TeamSTEPPS, including the significance of having clear responsibilities and effective communication, as these will contribute to good patient outcomes. If utilized properly, the iSBAR is an excellent tool. We have been utilizing this tool for handoff, and when utilized properly, it has demonstrated its effectiveness. This gives the doctor a complete image without them physically being there and provides the clearest data for a plan of action.

Respectful and efficient communication When working with an interdisciplinary team is also crucial. For the benefit of the patients, we care for, having a clear understanding of our roles and supporting each team member is essential. Unfortunately, there is a higher chance of conflict when numerous teams are interacting. As advanced practice nurses, it is our responsibility to master the art of effectively addressing and resolving these issues.