

**Risk Management Case Study**

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## **Risk Management Case Study**

In this case study, identifying the risk is part of healthcare risk management. The most appropriate classification of the risk in this case study is compliance. Compliance fits best because the provider failed to comply with preventive screening protocols and protocols for patients presenting with gastrointestinal symptoms and relevant risk factors.

This case study clearly illustrates the clinical risk management domain. This domain involves identifying, assessing, and mitigating risks associated with clinical practices and patient care. The failure to perform timely, appropriate screening highlights how it affects the quality of care and patient safety.

### **Factors**

One risk contributing to the case study was that the provider overlooked the patient's risk factors, leading to a missed opportunity for timely screening. An overlook like this can cause a delay in treatment, impacting patient quality of care. It is essential for healthcare workers to fully assess and take every risk factor seriously to ensure early detection of any health problems.

A miscommunication between the provider and the patient about the patient's symptoms was not as effective, and the recommended screening protocol led to the failure to recommend colonoscopy testing to be done. Effective communication between both parties could have prevented the provider from missing the recommendation screening assessment. The absence of timely tests, labs, or treatments can result in delayed diagnosis and worsening conditions, underscoring the critical need for clear and effective communication in patient care.

Another risk was the provider's failure to follow up on the patient's gastrointestinal symptoms and risk factors, which could have prompted the necessary screening. When