

Week 7 Enhancing the Cost of Quality

Follow these guidelines when completing each component of the Collaboration Café. Contact your course faculty if you have questions.

General Instructions

Consider the quality measures data currently analyzed at your practice location. If you do not have a current practice location, select a local healthcare facility or provider to answer the questions below.

Include the following sections:

- 1. Application of Course Knowledge: Answer all questions/criteria with explanations and detail.**
 - **As a nurse leader, what strategies can you implement to balance the cost of quality with client outcomes?**
 - **What metrics are used to measure the cost of quality?**
 - **The cost of quality can be a significant barrier to improving client outcomes in resource-limited settings. What innovative cost-saving strategies can be implemented to enhance quality care delivery in such settings?**

Answer:

Q1. As a nurse leader, what strategies can you implement to balance the cost of quality with client outcomes?

One strategy useful in balancing the cost of quality with care outcomes would be establishing a lean culture. Lean methodology emphasizes creating maximum patient value by reducing waste and boosting efficiency. ‘Value’ refers to actions that enhance patient care. Lean enables nurses to spot and eliminate non-value-adding tasks—those that use resources without contributing to patient care (Zimmermann et al., 2020). For instance, value stream mapping, a visual tool in Lean methodology, helps represent the current state of a process and design its future state. In nursing, it can identify inefficiencies in patient care. The first step in creating a value stream map for nursing processes is to document all steps in a specific patient care cycle.